

Seminar Programme

11th July 2019 | Jurys Inn, Croydon

09:00	10:00	Registration				
10:00	10:30	Welcome				
10:30	11:10	Insurance: Getting the right risk information	Breaches of Lease – a practical guide to resolving disputes	Tips and tricks for effective people management	What Ultrafast broadband can do for your blocks	Major Works - Identifying & overcoming the most common obstacles
		Sinead Duffy, Residentsline	Laura Severn & Peter Cornell, LMP Law	Heidi Cotton, Verto HR	Cathie Hawkins & Tim Peters, ECO Matters	Chris Cooper & Toby Bowser, Hamilton Darcey
11:10	11:30	Special Session				
11:30	12:00	Break				
12:00	12:40	Personal Branding - Why YOU matter!	Collaboration in the Property Management Industry	Mental Health: What you need to know	#BeMoreSocial - Branding and reputation on social media	Health & Safety
		Desmond Moreira, Business owner, Speaker, Podcast Host, Trainer and father of 2.	Samantha Massey, SDL Property Partners	Raj Baksi, Speaker & Trainer	James Biley, The James Biley Partnership	Shaun Lundy, 4site Consulting
12:40	13:00	Property Management 50 Winners				
13:00	14:00	Lunch				
14:00	14:40	Electric Vehicle Charging	Proptech, AI and real Property Management	The energy market and it's challenges	Avoiding risk and irrecoverable costs – a property manager's guide	Gaining a competitive advantage through repairs and maintenance
		Jamie Willsdon & Peter Cornell, Future Group & LMP Law	Colin Stokes & Tom Shrive, Adiuvo & AskPorter	Steve Knox, Block Management Utilities	Charles Jamieson, Bishop & Sewell	Rajeev Naylor, Fixlo
14:40	15:20	Communication Alchemy	Amazing untold secrets about your customers revealed	Make LinkedIn work for you	What you need to know to protect yourself against Cyber Attacks	Water Leak Prevention and Detection
		Nick Looby, Feet on the Ground Training	Kevin Fairless, IRPM	Rebecca Kelly, Flat Living	Francis West, Westtex Solutions	Terri Wilkinson, Waterguard
15:20	15:50	Break				
15:50	16:30	Breaches of Lease – a practical guide to resolving disputes	Proptech, AI and real Property Management	Time management: How you can maximise efficiencies	What you need to know to protect yourself against Cyber Attacks	Health & Safety
		Laura Severn & Peter Cornell, LMP Law	Colin Stokes & Tom Shrive, Adiuvo & AskPorter	Demetrios Zoppos, Klevio	Francis West, Westtex Solutions	Shaun Lundy, 4site Consulting
16:30	17:15	Panel Discussion				